



23 National Toll-free Information and Referral Resources for Crime Victim/Survivor Assistance

AGENCY	TOLL-FREE NUMBER AND TTY	HOURS OF OPERATION	WEBSITE URL
Caregiver Action Network Help Desk	855-227-3640	Monday – Friday 8 am to 7 pm EST	https://caregiveraction.org/
Childhelp USA National Child Abuse Hotline	800-4-A-CHILD 800-422-4453	24/7/365	www.childhelp.org
Department of Defense SAFE Helpline	877-995-5247	24/7/365	www.safehelpline.org
Disaster Distress Helpline/ HHS	800-985-5990	24/7/365	www.samhsa.gov/find-help/disaster-distress-helpline
Identity Theft Hotline, Federal Trade Commission	877-ID-THEFT 877-438-4338	24/7/365	www.identitytheft.gov
International Terrorism Victim Expense Reimbursement Program (ITVERP) Resource Center	800-363-0441	8:30 am to 5 pm EST	https://www.ovc.gov/itverp/
Mothers Against Drunk Driving	877-MADD-HELP 877-623-3435	24/7/365	www.madd.org
National Center for Missing and Exploited Children	800-843-5678	24/7/365	www.missingkids.com
National Center for Victims of Crime, VictimConnect	855-4VICTIM 855-484-2846	Monday – Friday 9 am to 7 pm EST	www.victimsofcrime.org

NCVC National Crime Victim Bar Association (civil justice referrals)	844-LAW-HELP 844-529-4357		www.victimsofcrime.org
National Children's Alliance	800-239-9950	Monday – Friday 9:00 am – 5:00 pm EST	www.nationalchildrensalliance.org
National Dating Abuse Helpline	866-331-9474 TTY 866-331-8453	24/7/365	www.loveisrespect.org
National Domestic Violence Hotline	800-799-7233 TTY Hotline 800-787-3224	24/7/365	http://www.thehotline.org/
National Elder Fraud Hotline	833-372-8311	6:00 am to 11:00 pm EST	https://stopelderfraud.ovc.ojp.gov/
National Human Trafficking Resource Center	888-373-7888	24/7/365	www.traffickingresourcecenter.org
National Organization for Victim Assistance	800-879-6682	Monday – Friday 9:00 am – 5:00 pm EST	www.trynova.org
National Organization of Parents Of Murdered Children, Inc.	888-818-POMC	Monday – Friday 9:00 am – 5:00 pm EST	www.pomc.com
National Runaway Safeline	800-RUNAWAY 800-786-2929	24/7/365	www.1800runaway.org
Rape, Abuse & Incest National Network	800-656-HOPE 800-656-4673	24/7/365	www.rainn.org
State Elder Abuse Hotlines			http://www.nccafv.org/state_elder_abuse_hotlines.htm
StrongHearts Native Helpline (domestic violence & dating violence support)	844-7NATIVE 844-762-8483	Monday – Friday 10:00 am – 6:30 pm EST	www.strongheartshelpline.org
Substance Abuse & Mental Health Services Administration/HHS	Treatment Referral Routing Service: 800-662-4357 Suicide Prevention Lifeline 800-273-8255 Veterans Crisis Line	24/7/365	www.suicidepreventionlifeline.org www.veteranscrisisline.net

	800-273-8255		
The Trevor Project (crisis intervention/suicide prevention for LGBTQ youth)	Trevor Lifeline 866-488-7386	24/7/365	http://www.thetrevorproject.org

Updated March 2020